Transition Your 911 Fees

HELP ENSURE A SMOOTH TRANSITION TO CHATCOMM

Chattahoochee River 911 Authority
CHATCOMM

On October 3, 2011, the City of Dunwoody will officially join the cities of Sandy Springs and Johns Creek in their joint 9-1-1 center known as the Chattahoochee River 9-1-1 Authority or ChatComm.

Residents and businesses are encouraged to assist with the transition by checking their phone bill to verify the transition of their 911 fees.

Check Your 911 Fees

The State of Georgia gives cities the ability to assess a $1.50 fee per phone line (landline, mobile, and VoIP) per month to assist with the funding of location-based technology to ensure that emergency responders are dispatched to the correct location. Dunwoody's participation in ChatComm is funded in part by those 911 fees.

Prior to the transition, all 911 fees collected from Dunwoody residents and businesses were remitted to DeKalb County as our 911 emergency service provider. Now that the City has joined ChatComm, the 911 fees should go directly to the City to continue paying for 911 services. However, many of the 911 fees being collected from Dunwoody residents and businesses are inadvertently still going to DeKalb.

att.com

JOHN G DOE
123 ANY STREET
DUNWOODY, GA 30346

Page 1 of 2
Account Number 678 123-1234 545 1889
Billing Date Mar 05, 2010

Web Site att.com

at&t

Monthly Statement

Bill-At-A-Glance

Previous Bill	29.05
Payment Received 2-11 Thank You!	29.05CR
Adjustments	.00
Balance	.00
Current Charges	29.05
Total Amount Due	**$29.05**
Amount Due in Full by	**Mar 27, 2010**

Billing Summary

Questions? Visit att.com	Page	
Plans and Services 1 888-757-6500 **PIN: 9999** Repair Service: 611	1	29.05
Total Current Charges		**29.05**

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Plans and Services

Monthly Service - Mar 5 thru Apr 4

1. Residential Line	17.55

Surcharges and Other Fees

Item No.	Description	Quantity	
2.	Federal Universal Service Fee	1	.91
3.	Federal Subscriber Line Charge	1	6.50
	Total Surcharges and Other Fees		**7.41**

Government Fees and Taxes

Item No.	Description	Quantity	
4.	Federal Excise Tax		.74
5.	GA - State/Local Tax		1.27
6.	GA- Dunwoody Franchise Fee		.53
7.	Telecommunication Relay Svc Fund	1	.05
8.	Emergency 911 - Dunwoody	1	1.50
	Total Government Fees and Taxes		**4.09**
	Total Plans and Services		**29.05**

Invoice Number	Account Number	Date Due	Page
1234567890	123456789-00001	04/14/10	4 of 12

Summary for John Doe: 678-123-1234

Your Calling Plan

Nationwide Talk FS 700
(see pg 3)

Email & Web for SMARTPHONE
$29.99 monthly access charge
Unlimited monthly kilobyte

M2M National Unlimited
Unlimited monthly Mobile to Mobile

UNL Night & Weekend Min
Unlimited monthly OFFPEAK

Charges

Monthly Access Charges	
Nationwide Talk FS 700 03/20 – 04/19	60.00
Email & Web for SMARTPHONE 03/20 – 04/19	29.99
	$89.99
Usage Charges	
Voice	.00
Data	.40
	$.40
Verizon Wireless' Surcharges	
Fed Universal Service Charge	1.34
Regulatory Charge	.07
Administrative Charge	.92
	$2.33
Taxes, Governmental Surcharges and Fees	
Dunwoody City E911 Fee	1.50
GA State Sales Tax	.89
DeKalb Cnty Sales Tax	.67
	$3.06
Total Current Charges for 678-123-1234	$95.78

Residents and businesses are encouraged to check their November telephone statement(s) to ensure that the fee(s) are being sent to Dunwoody. Dunwoody has contacted the telephone service providers in advance of the transition, but appreciates the help of our residents to provide for a smooth transition.

For more information about the transition and what you can do to help, please visit the City's website at www.dunwoodyga.gov and click on "911 Communication" from the Police Department's webpage.

If you have questions about your E911 fees, please contact Kimberly Greer at (678) 382-6709 or kimberly.greer@dunwoodyga.gov.

Dunwoody*
*Smart people – Smart city

www.dunwoodyga.gov
678-382-6700